

***Supertips***<sup>™</sup>

**Supertips Sampler  
Pack Manual**

**User Guide & Warranty Information**



## **Product Benefits**

- Improved seal for greater noise isolation
- Superior comfort for hours of listening
- Improved bass response
- Greater clarity

**[!] WARNING:** Chocking hazard: Keep SuperTips out of reach of children.

### Use Responsibly

1. Do not use headphones when it's unsafe to do so – while operating a vehicle, crossing streets, or during any activity or in an environment where your full attention to your surroundings is required.
2. It's dangerous to drive while wearing headphones, and in many places, illegal because it decreases your chances of hearing life-saving sounds outside of your vehicle, such as another car's horn and emergency vehicle sirens.
3. Please avoid wearing your headphones while driving. Use one of Monster's FM transmitters to listen to your mobile media devices instead.
4. Learn how to establish a safe listening level and review other important safety guidelines from the Consumer Electronics Association at [www.ce.org](http://www.ce.org) and the Deafness Research Foundation at [www.drf.org](http://www.drf.org).

## SuperTips Compatibility

SuperTips are compatible with most in-ear headphones. Check out the chart below to confirm compatibility with your headphones. Please use SuperTips only on compatible in-ear headphones.

For a complete compatibility chart with headphone models, go to [monstercable.com/supertips](http://monstercable.com/supertips)

2XL	Jaybird	Plantronics
Altec Lansing	JBL®	Radius
Apple®	JVC®	Scosche
Audio-Technica®	Kicker®	Sennheiser™
Auvio	Memorex	Shine
Beyerdynamic	Mobile Spec	Skullcandy™
Creative	Monster®	Sony®
Crossroads	Nixon	SoundMAGIC
Denon	NuForce	TDK
Durosonic™	Ortofon	Ultimate Ears®
Etymotic	Panasonic®	v-moda™
Grado	Philips®	Zune®

## **SuperTips Size Selection: Vital to Sound and Comfort**

Choosing the correct size of SuperTips will make the difference between good sound and great sound. With the right fit and seal, you'll get better isolation from unwanted outside noise, increased bass response, better tonal balance and your headphones will stay in your ears better.

Of course, the right fit will also feel more comfortable.

Finding the correct tip is a matter of experimentation.

Try out all the sizes and styles of SuperTips Gel and SuperTips Foam included in this Sampler Pack to find the best fit for the size of your ear canal.

### **Gel or Foam?**

This Sampler Pack comes with two styles of SuperTips: SuperTips Gel and SuperTips Foam. Rest assured, both will deliver superior audio performance and comfort, but each brings unique qualities and benefits to specific kinds of listening.

### **SuperTips Gel Benefits:**

- For critical, audiophile listening.
- Ultimate bass response.
- More dynamic range.
- Easy-to-clean silicone exterior layer.

### **SuperTips Foam Benefits:**

- For more active listening, like during workouts.
- More conforming to the ear canal for extreme comfort.
- Better "grip" during high activity to stay in the ear better.

Once again, experiment with both styles to find the best tip for your specific listening needs.

## Installing SuperTips onto Your Headphones

SuperTips are compatible with most brands of in-ear headphones.

To install, with the rounded end facing out, slide SuperTips onto the earpipe of your headphones, making sure they are pushed on until the SuperTip is completely seated.

If the earpipes on your headphones are narrow and the SuperTips are loose and don't stay on, use the included adaptors.

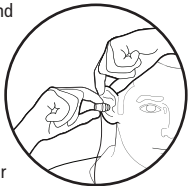
Slide the adaptors onto the earpipes first, completely encasing the earpipe, then install SuperTips as described above.

**Note:** If the earpipe of your headphone extends out past the end of SuperTips, you have pushed it on too far.

## Proper Fitting and Headphone Insertion

Monster recommends that you try the smallest tip first and work upwards in size until you find a comfortable fit that has a good seal and also stays in your ears without falling out. Also try both styles of tips, Gel and Foam, to see which works best for you.

1. Install SuperTips onto your headphones, as described above
2. Using your right hand, grasp the right headphone.
3. With your left hand, pull up and back on your right headphone to straighten your ear canal.
4. Carefully insert your right headphone so that it seals completely and comfortably in your ear. Do NOT insert the headphone so deeply that your ear canal feels completely "plugged."



## **Fit Testing**

A good way to gauge whether or not the SuperTip is sealing properly in your ear canal is by snapping your fingers right next to your ear. If the seal is proper, your ear will not feel "plugged," yet the snapping of your fingers will sound dull and distant. If you hear your finger snaps distinctly, the seal is probably not adequate. If the sound of your finger snapping is dull and distant, but your ear feels plugged up, like you're on an airplane preparing to land, then you've over-inserted the SuperTip.

## **Using SuperTips on Flights or At High Altitudes**

When using SuperTips at different altitudes, the air pressure within your ears may change, thereby changing the sound that you hear from the headphones. This is especially true with the gains and drops in altitude during airplane travel. To help with this, occasionally break the seal and re-insert your headphones into your ears. Another helpful tip is the common exercise of holding your nose and very gently blowing through it, which can relieve some of the pressure in your ears.

## **Cleaning SuperTips**

Keeping your SuperTips clean is essential for safe, hygienic use.

**IMPORTANT: DO NOT** attempt to clean the SuperTips without first removing them from your headphones. Getting the delicate circuitry inside your headphones wet may cause permanent damage.

### **SuperTips Gel**

1. Remove SuperTips Gel from your headphones.
2. Use warm water and mild soap on a damp cloth to remove dirt and earwax from SuperTips. Do **NOT** use harsh cleaning agents or alcohol.
3. Rinse and completely dry SuperTips Gel before placing them back on your headphones
4. Reinstall SuperTips Gel on your headphones, making sure they are on the eartube completely.

## SuperTips Foam

Because foam is an absorbent material, extra care should be used cleaning them to avoid water soaking into the tip. You should not clean them in the same manner as SuperTips Gel. Do **NOT** use cleaning agents and do not submerge SuperTips Foam.

1. Remove SuperTips Foam from your headphones.
2. Using a cloth or paper towel dampened with water only, wipe the exterior, removing any earwax build-up.
3. To clean inside of the sound tube portion, insert a rolled up piece of cloth or paper towel into the tube and remove build up.
4. Let SuperTips Foam completely dry before placing them back on your headphones.
5. Reinstall Gel SuperTips on your headphones, making sure they are on the earpipe completely.

## **LIMITED WARRANTY FOR CONSUMERS**

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*Monster, LLC, 7251 West Lake Mead Blvd., Las Vegas, NV 89128, USA, [PLEASE NOTE THAT MONSTER DOES NOT ACCEPT PRODUCTS SHIPPED TO THIS ADDRESS – FOLLOW INSTRUCTIONS IN “HOW TO MAKE A CLAIM” BELOW] (415) 840-2000 (“Monster”) extends You this Limited Warranty. Statutory or common law may provide You with additional rights or remedies, which shall not be affected by this Limited Warranty.*

## **DEFINITIONS**

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**“Adequate Use”** means use of the Product (i) within a home or dwelling, (ii) for private (as opposed to commercial) purposes, (iii) in conformance with all applicable local, state or federal law, code or regulations (including without limitation building and/or electrical codes), (iv) in accordance with manufacturer recommendations and/or instructions in the materials and documentation that accompany the Product, and (v) if applicable, with proper electrical grounding.

**“Authorized Dealer”** means any distributor, reseller or retailer that (i) was duly authorized to do business in the jurisdiction where it sold the Product to You, (ii) was permitted to sell You the Product under the laws of the jurisdiction where You bought the Product, and (iii) sold You the Product new and in its original packaging.

**“Formal Warranty Claim”** means a claim made in accordance with the section “Formal Warranty Claims” herein.

**“Product”** means a Product (i) that is listed in the Specifications Table below, (ii) that You bought from an Authorized Dealer new and in its original packaging, and (iii) whose serial number, if any, has not been removed, altered, or defaced.

**“Product Defect”** means an inadequacy of the Product that existed at the time when You received the Product from an Authorized Dealer and that causes a failure of the Product to perform in accordance with Monster’s documentation accompanying the Product, unless such failure has been caused completely or partly by (a) any use other than Adequate Use, (b) transportation, neglect, misuse or abuse by anyone other than Monster’s employees; (c) alteration, tampering or modification of the product by anyone other than a Monster employee; (d) accident (other than a malfunction that would otherwise qualify as a Product Defect); (e) maintenance or service of the Product by anyone other than a Monster employee; (f) exposure of the Product to heat, bright light, sun, liquids, sand or other contaminants; or (g) acts outside the control of Monster, including without limitation acts of God, fire, storms, earthquake or flood.

**“Warranty Period”** means the time period during which Monster must have received Your Formal Warranty Claim. The different Warranty Periods related to Product Defects are defined in the Specifications Table below. The Warranty Period commences on the date when You purchased or received (whichever occurs later) the Product from an Authorized Dealer as evidenced by the Authorized Dealer’s invoice, sales receipt or packing slip. If You do not have written proof of the date of purchase or receipt, then the Warranty Period commences three (3) months after the date when the Product left Monster’s or its factory as evidenced by Monster’s records. The Warranty Period ends after the time defined in the Specifications Table has expired or after You have transferred ownership of the Product, whichever occurs earlier. Also, You must call Monster and obtain a Return Authorization Number (as described under “How to Make a Claim”) within two (2) months after You discover a Product Defect (or should have discovered it, if such Product Defect was obvious).

**“You”** means the first individual person that purchased the Product in its original packaging from an Authorized Dealer. This Limited Warranty does not apply to persons or entities that bought the Product (i) in used or unpackaged form, (ii) for resale, lease or other commercial use, or (iii) from someone other than an Authorized Dealer.

## **SCOPE OF THIS LIMITED WARRANTY**

**Products.** If a Product contained a Product Defect when You bought it from an Authorized Dealer and Monster receives a Formal Warranty Claim from You within two (2) months after You discover such Product Defect (or should have discovered it, if such Product Defect was obvious) and before the end of the Warranty Period for Product Defects applicable to the affected Product, then Monster will provide You with one of the following remedies: Monster will (1) repair or, at Monster's sole discretion, replace the Product, or (2) refund to You the purchase price You paid to the Authorized Dealer for the affected Product if repair or replacement is not commercially practicable or cannot be timely made. NOTE: MONSTER DOES NOT ASSUME ANY LIABILITY FOR ANY INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES UNDER THIS LIMITED WARRANTY.

## **GENERAL PROVISIONS**

**CHOICE OF LAW/JURISDICTION.** This Limited Warranty and any disputes arising out of or in connection with this Limited Warranty ("Disputes") shall be governed by the laws of the State of California, USA, excluding conflicts of law principles and excluding the Convention for the International Sale of Goods.

The courts located in the State of California, USA shall have exclusive jurisdiction over any Disputes.

**Other Rights.** THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE AND JURISDICTION TO JURISDICTION, AND WHICH SHALL NOT BE AFFECTED BY THIS LIMITED WARRANTY. THIS WARRANTY EXTENDS ONLY TO YOU AND CANNOT BE TRANSFERRED OR ASSIGNED. If any provision of this Limited Warranty is unlawful, void or unenforceable, that provision shall be deemed severable and shall not affect any remaining provisions. In case of any inconsistency between the English and other versions of this Limited Warranty, the English version shall prevail.

**Registration. Please register Your Product at [MonsterCable.com](http://MonsterCable.com).** Failure to register will not diminish Your warranty rights.

## **SPECIFICATIONS TABLE**

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<b>Product Model No.</b>	<b>Warranty Period for Product</b>
SuperTips	30 Days

## **FORMAL WARRANTY CLAIM**

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**How To Make A Claim.** In the event damage has occurred to Products, You must follow these instructions: (1) Call Monster within two (2) months after You discover a Product Defect (or should have discovered it, if such Product Defect was obvious); (2) Give a detailed explanation of how the damage occurred; (3) Obtain a Return Authorization Number; (4) Upon receipt of a claim form (which may be sent to You after You filed Your Formal Warranty Claim), fill out the claim form entirely; (5) Return the Products, shipping prepaid by You (to be refunded if You are entitled to a remedy under the Scope of this Limited Warranty), to Monster for verification of damage, along with a copy of **Your original sales receipts and proof of purchase** (UPC label or packing slip) for such Products, the completed claim form, and printed Return Authorization Number on the outside of the return package (the claim form will include instructions for return).

**Telephone Numbers.** If you bought the product in the United States, Latin America (Mexico 011-882-800-8989), or Asia Pacific, contact Monster, LLC (455 Valley Drive, Brisbane, CA 94005) at 1 877 800-8989. If you bought the product anywhere else, contact Monster Technology International Ltd., Ballymaley Business Park, Ennis, Co. Clare, Ireland. You can write or use one of the following telephone numbers: Canada 866-348-4171, Ireland 353 65 68 69 354, Belgium 0800-79201,

Czech Republic 800-142471, Denmark 8088-2128, Finland 800-112768, France 0800-918201, Germany 0800-1819388, Greece 00800-353-12008, Italy 800-871-479, Netherlands 0800-0228919, Norway 800-10906, Russia 810-800-20051353, Spain 900-982-909, Sweden 020-792650, United Kingdom 0800-0569520, Austria 0800296482, Switzerland 0800834659.

**Further Proceedings.** Monster will determine whether a Product Defect existed. Monster may, at its discretion, direct You to obtain a repair estimate at a service center. If a repair estimate is required, You will be instructed on how to properly submit the estimate and the resulting invoice to Monster for payment. Any fees for repairs may be negotiated by Monster.

**Timing.** If You bring a Formal Warranty Claim and fully comply with all terms and conditions of this Limited Warranty, Monster will use its best efforts to provide You with a remedy within thirty (30) days after receipt of Your Formal Warranty Claim (if You reside in the United States - forty-five (45) days if You reside elsewhere), unless obstacles outside Monster's control delay the process.





Life is too short to listen to bad headphones.™

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